



616.60.60-HOP (467) - www.grhopper.com - staff@grhopper.com

G.R. Hopper Shuttle Charter Agreement

Today's Date _____

Client Information:

Company Name _____

Contact Person _____

Phone _____ Alternate Phone on Day of Event _____

Address _____

City, State, Zip _____

E-mail _____

How did you hear about us? _____

Service Contract Terms: (All service contract terms **must** match email correspondence with GR Hopper. Unapproved changes such as shuttle service times, etc will **not** be honored)

Service Date _____ Type of Occasion _____

Names of Person(s) being celebrated _____

Service Times: **See email correspondence or invoice for times agreed upon. Time or other changes may not be made on this form without prior written approval from GR Hopper.**

Total Price _____ Deposit Enclosed _____

Pick-Up Location: -----X-----SEE EMAIL CORRESPONDECE -----X-----

Drop-Off Location: -----X-----SEE EMAIL CORRESPONDECE -----X-----

Additional Stops: -----X-----SEE EMAIL CORRESPONDECE -----X-----

Initials _____

Mail agreement and payment to:
GR Hopper
1615 Monroe Ave NW
Grand Rapids, MI 49505



GR Hopper agrees to provide shuttle/transportation services to the above named party/parties on the specified date and time above per the service agreement terms. The Client agrees to the following:

- A 25% deposit is required at time of reservation. The balance is due 14 days prior to the date of service (21 days for Saturday shuttle services). Deposit is non-refundable within 30 days of reservation. No refunds within 14 days of reservation. For Saturday shuttle services no refunds within 21 days of service. All checks or e-checks must be received 21 days prior to service. There is a \$50 fee for returned checks. Reservations are finalized upon receipt of a signed agreement.
- The "Hopper DJ" entertainment system on Hopper 3 (black bus) is free to charter customers and functionality is not guaranteed for reasons including but not limited to: poor or unavailable wifi signal, apps or tablet freezing up, etc. No refunds will be given under any circumstances.
- This charter agreement must match email correspondence with GR Hopper. If this charter agreement reflects modifications or changes that do not match email correspondence with GR Hopper and have not been approved by GR Hopper, these changes will not be honored. All changes have to be approved by GR Hopper and are subject to availability and price change.
- The client will pay a \$100.00 charge for excessive abnormal cleanup, or actual cost of damages incurred. This is including but not limited to: gum, wine and alcohol spillage, vomiting, urinating, breakage of champagne, wine and drink glasses, and other items.
- Opening or tampering with emergency windows/doors in non-emergency situations is strictly prohibited. Client is financially responsible for any damages.
- The client shall be responsible for paying any fines or penalties incurred due to client's personal conduct and any member/guest of the client.
- GR Hopper shall not be held responsible for late arrival or service issues caused by (but not limited to) acts of nature, traffic delays, breakdown, incorrect pick-up and drop-off information or any other situation beyond our control.
- **No smoking inside the shuttle. Use or possession of narcotics or any other illegal substance is prohibited. Violations will result in an immediate termination of the agreement and forfeiture of all deposits and fees for service. Law enforcement will be notified.**
- No alcoholic beverages shall be consumed by anyone under the age of 21.
- If conduct gets out of control the driver may, at his/her discretion, terminate the ride and no refund will be given.
- We cannot be held responsible for any personal items brought into or left in the vehicle during or after the completion of the rental period.

I agree to the terms of service contained herein and all terms and conditions of this agreement. I declare that I am over the age of eighteen (18) and I sign with full agreement and understanding of the terms described above. I take full responsibility for other persons in my party.

Print Name _____

Signature _____ Date _____